Getting an IT Help Desk Job For Dummies (For Dummies (Computers))

Tyler Regas

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Stand out in one of IT's fastest growing job markets

If you're looking for a job in IT, the help desk is the heart and soul of most IT operations, and an excellent starting point for a promising career. With the help of *Getting an IT Help Desk Job For Dummies*, you'll gain the knowledge and know-how to cut through the confusion of navigating the Information Technology job market. IT can be intimidating to hopeful-yet-inexperienced job candidates, but this guide will help you find and land the job of your dreams. Through easy-to-follow explanations, authoritative information, and a bit of humor, *Getting an IT Help Desk Job For Dummies* serves as your thorough and approachable guide to maximizing your competitive edge in this booming market.

The IT job market has continued to expand as technology matures and deepens its roots in business operations. This is good news for you! However, it makes it *that* much harder to get a job in IT, as recent grads and other professionals are practically stampeding to get their feet in the door of this rapidly expanding industry. Luckily, *Getting an IT Help Desk Job For Dummies* gives you an advantage by providing expert instruction on how to score an interview and secure a job offer, the skills needed to obtain and maintain an IT position, and authoritative information on how to establish a career path in the IT field.

- Explore careers in the IT Help Desk field and establish the path you want to follow
- Plan for post-education certifications and training to make yourself more marketable
- Get expert guidance for creating a winning resume and cover letter
- Prepare for your IT Help Desk interview

Loaded with simple, straight-forward advice, *Getting an IT Help Desk Job For Dummies* is your all-in-one guide to starting your IT career on the right foot!

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